

# What will happen if I need to contact my GP or nurse?



You may need to speak to the doctor or nurse on the phone or by a video link.

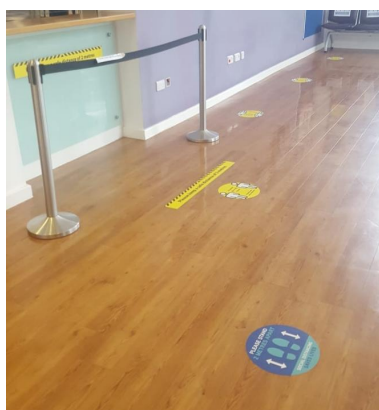


You may have to fill in a form on the computer.

This will tell the doctor how you are feeling to see if you need to visit the practice.



If you come to the surgery things may look a little different.



You may have to follow arrows to mark the safest route.



The person on reception may be wearing a mask. This is to help keep you and them safe.



In the waiting room you will have to sit away from other people.



When the Doctor or nurse calls you in to their room they may be wearing a mask, gloves and an apron. This is to help keep you and them safe.



When its time to leave the practice you may have to leave without speaking to anyone.



If you need some medicine, this request may be sent to the local pharmacy for you to collect.